



Development Services Department • 200 South Hough Street, Barrington, IL 60010  
Phone (847) 304-3460 • Fax (847) 381-1056 • [www.barrington-il.gov](http://www.barrington-il.gov)

## Customer Service Survey

The Village of Barrington is committed to providing our customers with an exceptional level of service and satisfaction. We appreciate your taking the time to tell us about the service you received and improvements you would like to see implemented. Please return your completed survey to the Department of Engineering & Building at 200 S. Hough Street, Barrington, IL 60010.

Please indicate your role in the permit process:

☐ Contractor   ☐ Property Owner or Agent   ☐ Other \_\_\_\_\_

Project Type:

☐ Single Family Residential   ☐ Multi-family Residential   ☐ Commercial

Description: \_\_\_\_\_

Did you receive adequate information regarding the building permit process? ☐ Yes   ☐ No

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Did you receive courteous assistance from Village staff? ☐ Yes   ☐ No

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please provide us with additional suggestions for improving the level of service for our customers

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Optional Information:

Permit Number \_\_\_\_\_

Permit Address \_\_\_\_\_